

## Schullehrplan Hotelfachfrau/-mann (2023)

### 1. Semester

Lernziele	Lehrmittel
<p>I can introduce myself. I can question other people about their education and hobbies. I can express preferences and dislikes.</p>	<p><b>English for Hotels and Restaurants</b> <u>Level: B1</u> Für alle 3 Jahre</p> <p>Unit 1: Introducing Introducing yourself, likes and dislikes</p>
<p>I can name the cardinal numbers I can note telephone numbers correctly. I can make good phone calls. I can prepare a phone call and take notes during the conversation.</p>	<p>Unit 2: Phoning Cardinal numbers and telephone numbers English phonetic spelling Telephoning</p>
<p>I can welcome my guests correctly according to the time of the day.</p>	<p>Unit 3: Welcoming Guests</p>
<p>I can react politely to guests' complaints. I can apologise appropriately.</p>	<p>Unit 4: Apologising Reacting politely to complaints and claims.</p>
<p>Present Tenses Past Tenses</p>	<p>Language Focus</p>

### 2. Semester

Lernziele	Lehrmittel
<p>I can understand and name dates and times. I can inform our guests about meal times and opening hours. I can list national holidays.</p>	<p>Unit 5: Date and Time Times of day Dates (day, month, season) Local public holidays Ordinal numbers Table reservations</p>
<p>I can name the breakfast cover. I can explain different kinds of breakfasts. I can understand and explain breakfast menus.</p>	<p>Unit 8: Breakfast Breakfast place-setting Different types of breakfast Breakfast menu</p>
<p>I can take orders. I can list the Swiss cantons and some regional specialties. I can name European countries and their specialties.</p>	<p>Unit 9: In the Restaurant. Taking orders Swiss cantons European countries and their specialties</p>
<p>I can name the hotel staff. I can explain the duties of the staff. I can spell names.</p>	<p>Unit 10: Hotel Staff Hotel staff and their responsibilities Spelling</p>
<p>Present Perfect</p>	<p>Language Focus</p>

Passive	
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### 3. Semester

#### Lernziele

#### Lehrmittel

I can list various hotel types. I can explain different room types. I can take reservations. I can name parts of the hotel. I can give directions.	Unit: 11 A Day at the Hotel Types of hotels Kinds of rooms Taking reservations Giving directions
I can explain coffee and cake specialties to a guest.	Unit 14: Teatime or Coffee Break? Tea and coffee specialties
I can fill in a registration form. I can carry out a check-in or a reservation. I can explain different routes with a city map.	Unit 15: Front Office Check-ins and reservations Giving information Giving directions
Future Modal Verbs	Language Focus

### 4. Semester

#### Lernziele

#### Lehrmittel

I can name objects in a hotel room. I can offer the guests different hotel services. I can have simple conversations about room service.	Unit 16: Hotel Facilities Room furnishings Services Room service dialogues
Courses on a menu National dishes Payment dialogues	Unit 18: In the Restaurant Courses on a menu National dishes Payment dialogues
I can react to guests' complaints correctly in the restaurant/hotel	Unit 19: Dealing with Complaints Reacing appropriately to complaints
I can name important Swiss landmarks and sights. I can put together a sightseeing-tour for guests. I can name the Swiss cantons, their capital and features. I can explain the different tickets for public transport in Zurich.	Unit 21: Sightseeing in Switzerland Swiss cantons Their landmarks and tourist sights Public transport
If-Sentences Reported Speech	Language Focus

## 5. Semester

### Lernziele

### Lehrmittel

I can explain what is on offer at a hotel. I can inform guests about the facilities.	Unit 22 : Hotels in Switzerland Informing guests about hotel deals and services
I can list the parts of the cover. I can name and explain typical dishes. I can have short conversations about ordering brunch dishes.	Unit 23: Brunch Place Setting Typical dishes Ordering dialogue
I can understand/read menus and explain dishes. I can take orders. I can explain wine attributes/qualities.	Unit 24: Dinner Food and drinks menus Wine recommendations
I can name well-known Swiss specialties. I can explain regional Swiss dishes.	Unit 25: Swiss cooking Swiss specialties
Gerund or Infinitive Pronouns and Possessives	Language Focus

## 6. Semester

### Thema

### Lehrmittel

I can question and give information about conference and banqueting facilities. I can use important terms concerning conference equipment. I can discuss conference and banqueting organisation.	Unit 26: Conference Service and Banquet Organisation Organising conferences and banquets
I can consider religious/spiritual regulations when writing a menu. I can describe special eating habits.	Unit 27: Eating Habits around the world Eating habits of guests with diverse nationalities and religions.
I can list the parts of the bill. I can explain different kinds of payment. I can make simple conversations about payment and check-out	Unit 28: Payment Currencies Methods of payment Payment and check-out
Preparing for final QV exams.	<b>QV Preparation</b>
Adjectives and Adverbs	Language Focus